## IN THE UNITED STATES PATENT AND TRADEMARK OFFICE RECEIVED CENTRAL FAX CENTER

In re Patent Application of	FEB 2 5 2004
James Howard DREW	) Group Art Unit: 3623
Application No.: 09/593,118	) Examiner: Robinson Boyce, Akiba K
Filed: June 13, 2000	) )
For: METHOD FOR EVALUATING CUSTOMER VALUE TO GUIDE LOYALTY AND RETENTION	<b>'</b>
	) )

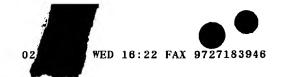
## PETITION FOR ONE MONTH EXTENSION OF TIME

Mail Stop AF Commissioner for Patents P.O. Box 1450 Alexandria, VA 22313-1450

Sir:

The following extension of time is requested to respond to the Office Action dated

3/18/2004 1 FC:1251 2 FC:1202	November 21, #JONES1 00000011 07234 110.00 D4One m	47 0959311A			
2 FC:1202 3 FC:1201	90.00 DA 🗸	\$ 55.00	<b>S</b> 110.00.		
	v	An extension	n fee in the amount of \$ _ is e	nclosed.	
	· · · · - ·	Charge \$ 11	0.00 to Deposit Account No	. 07-2347.	



Petition for Extension of Time Attorney's Docket No.: 99-836 U.S. Serial No.: 09/593,118

The Commissioner is hereby authorized to charge any other appropriate fees that may be required by this paper that are not accounted for above, and to credit any overpayment, to Deposit Account No. 07-2347.

Respectfully submitted,

VERIZON CORPORATE SERVICES GROUP INC.

By

Jest Wall

Reg. No. 25,648

Verizon Corporate Services Group Inc. 600 Hidden Ridge Drive Mail Code: HQE03H14 Irving, Texas 75038 (972) 718-4800 CUSTOMER NO. 32127

Date: 02/25/2004